

COVID 19 – PROTOCOL

The campsite's opening date didn't depend on us, but entirely on government decisions. We can welcome you again since June 2nd, 2020.

You will find below our corona protocol which allows us to welcome you in the best possible conditions. (PLEASE BE AWARE THAT THIS PROTOCOL CAN CHANGE DEPENDING FURTHER GOVERNMENT DECISIONS)

The authorities ask us to:

- Protect guests & employees
- Respect the two-meter social distancing rule and the health protection regulations.
- Protect ourselves and others by using Plexiglas, masks, gloves, visors and hydro alcoholic gel
- Clean & disinfect frequently common areas, objects and equipments.

What did we do?

In common areas:

- Billing of the health protection regulations.
- Hydro alcoholic gel in the reception area and the restaurant (soap in the toilet blocks).
- Masks, visors, gloves and work clothes for the employees.
- Special dustbins for health protections (masks, gloves, disinfecting wipes).

Reception / campsite shop:

- Desks equipped with Plexiglas
- No more than 2 guests in the same area in order to respect the social distancing.
- One person per family in the office.
- Masks are mandatory in the reception area.
- Children aren't allowed inside.
- No access to the library and the (board) games.
- Frequently disinfection of the payment terminals, magnetic cards and keys.
- No possibility to take the electric vehicle with us to your pitch. You need to follow us with your car.

Toilet blocks:

- The toilet blocks are cleaned twice a day and disinfected frequently, as usual (cleaning hours billed at the entrance).

- If necessary, a one way direction needs to be respected.
- We ask you kindly to respect the health protection regulations (wash your hands with soap at your entrance and departure, use your mask outside the cabins) and not to stay in the toilet blocks without purpose.
- Children younger than 10 need to be accompanied by an adult. Please don't leave them alone in the toilet blocks.
- We have closed every second common wash-basin and sink.
- You will find denatured 70° alcohol in the toilets, which you can use to disinfect the toilet seat before use.

Rentals:

- They will be cleaned as usual, and the contact surfaces will be disinfected.
- Windows will be left open between two stays.
- If you rent blankets: they will be cleaned at 60°C.

Restaurant and Snacks:

- Take-away possibilities
- Enough distance between tables in the restaurant and on the terrace
- The menu is billed outside the restaurant. Inside the restaurant you will find the menu on a mobile (black)board. No menus on the table.
- Masks and visors mandatory for the staff and kitchen employees.
- You need to disinfect your hands with hydro alcoholic gel before taking place.

Swimming pools:

- Shower and pediluve mandatory as usual.
- If necessary, restricted number of swimmers in the swimming pool, and limited swimming time.
- No beach chairs nor parasols allowed nor proposed.
- No games (balls, swimming noodles, floating tubes,) allowed in or outside the swimming pool.

Playground and activities:

- Regarding the dates of your stay, the access to the games (trampoline, bouncing castle, playground...) can be closed. If the access is allowed, only a restricted number of children can play at the same time. We recommend you to clean the hands of the children with hydro alcoholic gel before and after playing.
- We will propose fewer activities as usual, in order to respect the social distancing rules and the health protection regulations. You need to book for every activity, and we can't allow more than 10 persons per activity. Your hands will be disinfected with hydro alcoholic gel before the beginning of the activity.

What we expect from you:

- A responsible behaviour and respect of the other guests, and please keep on smiling as usual!

- Respect of the 5 health protection regulations:
 - **Wash your hands (very) often**
 - **Cough and sneeze in your elbow or tissue**
 - **Use tissues and throw them away in the special dustbins**
 - **Greet without shaking hands and/or kissing**
 - **Keep a distance of 1,50-2 meters between yourself and other persons (others than your family).**
- Come to the campsite with your masks, gloves, disinfecting wipes and hydro alcoholic gel – Please note that these masks, gloves and wipes need to be thrown away in the special COVID dustbins. Don't use the toilets or the regular dustbins for them!
- Use a mask at your arrival, departure and when you go to the toilet blocks.
- Keep informed: employees and billed information will learn you everything you need to know.
- Rentals: open the windows regularly and especially at your departure.
- It can occur that we won't allow entrance of visitors who don't stay at the campsite

Despite all these rules, our campsite stays a nice place for an unforgettable and relaxing holiday. We will do everything we can in order to offer you a stay in the best possible conditions. We wish you a pleasant vacation!

Brice, Céline, Agnès and the
whole campsite staff