

## **RULES AND REGULATIONS**

### **1. Conditions of admissions and residence**

If you want to stay on the campsite's pitches, you need to be authorized by the manager of the campsite or their representative. They oversee the smooth running of the campsite, as well as enforce the campsite's rules and regulations. Staying on the campsite maintains the fact that the guest(s) accepts the rules and regulations of the campsite and the guest(s) commits to respect it. Nobody can take up residence under any circumstance.

### **2. Registration formalities**

Minors who are not accompanied by their parents (or legal guardians) are not allowed to stay at the campsite.. According to the article R. 611-35 from the Code of Entry and Residence of Foreigner and the Right of Asylum (CESEDA), when an international guest arrives, they must complete and sign an individual registration card given by the manager. The registration card must include the following: 1° Surname and first names ; 2° date of birth and place of birth ; 3° nationality ; 4° home address.

Children who are less than 15 can appear on one of the parent's registration card.

### **3. Facility**

The accommodation and its equipment must be organized on the indicated pitch in compliance with the manager's directives (or their representative).

### **4. Reception**

Open from 8:15 am to 12:30 and from 2:30 pm to 8:00 pm

At the reception, you can find all the information about services, food supplies, sports facilities, tourist attractions and various useful addresses near the campsite. A collection system and processing of claims are at your disposal at the reception.

### **5. Posting**

Rules and regulations are posted at the entrance of the campsite and at the reception. The guest can have a copy, if they request it. For ranked campsites, the classification category, tourism or leisure, and the number of tourism or leisure pitches are posted up. Prices of the different services are communicated with the clients in compliance with procedures determined by the order of the Minister in charge of the Consumer Protection (available for consultation at the reception).

### **6. Departure terms**

Before the day of your departure, you must let the reception know when you leave. If you want to leave the campsite before the opening time of the reception, you must pay the total amount of your stay the day before your departure.

### **7. Noise and silence**

You are asked to respect your neighbours and avoid any unnecessary or loud noises. Speakers must be adjusted. The locking of the car doors and the boot must be discreet as much as possible. It is forbidden to have unrestrained animals who are free to roam. They cannot be alone for any reason, even if they are shut away, on the campsite. Owners are responsible for their animals. The manager guarantees tranquility to his guests by implementing some hours during which silence must be observed from 10.30 pm to 8 am.

### **8. Visitors**

After being authorized by the manager or their representative, visitors are allowed on the campsite and they are then the responsibility of the camper(s). Guests can receive one or more visitors at the reception. Performances and facilities are accessible to visitors **with the exception of the swimming pool and its enclosure**. Nevertheless, some facilities may need a fee which are posted up at the reception or on the campsite. Visitors' cars are forbidden on the campsite's pitches.

### **9. Traffic and parking**

Inside the campsite, vehicles must drive at a limited speed. Traffic is authorized from 8am to 11pm. Only campers' who are on the campsite cars can run. Parking is strictly forbidden on pitches usually occupied by rents except if a parking space is provided. Parking must hinder the traffic or hamper the installation of new guests.

### **10. Behaviour and facilities aspect**

You must refrain from action which could damage cleanliness, health, pitches, campsite, facilities and restrooms. It's forbidden to throw away your waste water on the ground or in the gutters. You must clear out your waste water in facilities designed for that. Household waste, waste, papers must be put in the bins. Cleaning is forbidden outside the trays designed for cleaning. Hanging clothing to dry takes place, if need be, in the clothes horse. You can't put the washing out to dry in the trees. . It is also absolutely forbidden to fix anything to the trees, including ropes, hammocks, shade cloths or shelters. Planting and flower arranging need to be respected. It's forbidden to damage the trees, vandalize the property, and to plant your own vegetation. It's forbidden to vandalize the pitch with digging of any kind. Any reparations of vandalism committed to the vegetation, closures, campsite, facilities will be at the expense of the perpetrator. The pitch used during the stay must be maintained in its originally installed condition (like the camper found it at his arrival).

## **11. Security**

### **a) Fire**

Open fires (wood, coal, etc.) are prohibited. The camping stoves must be kept in good condition and they can be used in dangerous conditions. In the event of a fire, inform management immediately. The fire extinguishers are usable if necessary. A first aid kit is located at the reception desk.

### **b) Theft**

The management isn't responsible for the objects left at the reception. The management has a duty to supervise the campsite. The camper is responsible for his own installation and he must let the manager know if he sees any strange presence. We also ask you to take all reasonable precautions to safeguard yourself, your party and your personal belongings.

## **12. Play**

No violent or dangerous games can be organized next to the installations and facilities. The meeting room is not to be used for games involving physical activity. Children are always the responsibility of their parents or legal guardian and should be under their surveillance at all times.

## **13. Storage option**

You can leave your unoccupied stuff on the pitch if and only if the manager gives his permission and on the indicated pitch. This service can be costly.

## **14. Electric vehicles**

For everyone's safety and to respect the site, it is forbidden to plug in an electric vehicle to recharge it at a socket in a rental accommodation or pitch (recharging point available, information at reception).

## **15. Animals :**

Pets are allowed on bare pitches but not in rental accommodation. They must be identified, vaccinated and kept on a lead (presentation of a health record is compulsory). Dogs and other animals must never be allowed to run at large. Under no circumstances may they be left alone on the campsite in the absence of their owners, who are civilly responsible for them. Dog faces must be done outside the campsite and, ideally, will be collected in a small bag and disposed of in a rubbish bin. For 1st and 2nd category dogs, a muzzle is compulsory and you must present your dog's license and your aptitude certificate.

## **16. Violation of the rules and regulations**

In the event of a camper disturbing other guests or not respecting the rules and regulations of the company, the manager or their representative can verbally, or in writing, put the perpetrator on notice to stop the unwanted activity. In the case of a repeated serious infringement and after a formal notice, the manager can terminate the contract. In case of illegal behavior, the manager can call the police to have offenders evicted and arrested.